

General Schedule of Features and charges for 811 Super (With effect from 1st Nov, 2023)



Particu	lars	811 Super
One time programme fees		Rs300
Average Monthly Balance (AMB)		NA
Non-maintenance Charges	Charges for Non-maintenance of minimum monthly average balance	NA
	NEFT / RTGS / IMPS (Through Net-banking / Mobile Banking)#	Free
	THE TY KINDS TIMES (THIOUGH NEED BUIKING)	For NEFT: Up to Rs10000: Rs2; Rs10001 to Rs100000:Rs4;
Fund Transfers	NEFT / RTGS done through branch	Rs100001 to Rs200000:Rs14; >Rs200000:Rs24.
		For RTGS: Rs200000 to Rs500000:Rs20; >Rs500000:Rs40
Cash Transactions	Cash Transaction at Branch / CDM (Deposit or withdrawal)	Free up to 4 transactions or Rs.2 lac / month, whichever is earlier. Post free limits, charged at Rs. 4.5/- per Rs. 1000/- with minimum Rs. 150
Debit Card / ATM Charges	Kotak811 JiFi Platinum Debit Card (EJP)	Rs 299 (Debit card issuance fee is included in programme fees)
	Annual Fees & Replacement of Lost Debit Card	Rs. 299
	Image Debit Card (available on request only)	One time image cost basis selected Image + Rs. 299 Annual charges
	Kotak Bank's ATM - Financial Transaction Non-Financial Transaction*	Unlimited Free
	Other Domestic ATMS - Financial Transaction/ Non-Financial Transaction# / Declined Transactions due to insufficient balance	Maximum of 5 transactions @ nil charges (incl. financial & non- financial) in a month with a cap of maximum 3 transactions (incl. financial & non-financial) @ nil charges in top 6 cities (Mumbai, New Delhi, Chennai, Kolkata, Bengaluru and Hyderabad), thereafter Financial Transaction - Rs. 21 / transaction and Non- Financial Transaction - Rs. 8.50 / transaction.
	Financial Transaction / Non-Financial Transaction at International ATM +	Rs.150 / Txn. for Financial transactions and Rs25 / Txn for non- Financial transactions
	Transactions declined at merchant outlets / websites due to insufficient balance ↔	Rs.25 / Transaction
	Card less cash withdrawal (IMT)	Nil charges up to 1 transaction per month and subsequent transactions will be charged Rs. 10/- per transaction
DD / Pay order / Cheque Book	DD / Pay Order	Rs. 4/- per Rs. 1000/- (Min Rs 50 Max Rs10000) For senior citizens Rs. 3/- per Rs. 1000/-
	FCY - DD / TT / Cheque Collection / Revalidation Cancellation / FCY Cheque Deposited and Return	Rs.500
	At-par Cheque Book Charges	25 Chq leaves free / Yr; There after Rs.3 / cheque leaf (Min 25 leaves in one cheque book)
	ECS / Cheque Issued & Returned (due to non-availability of funds)	Rs.500 / instance
	Cheque Issued & Returned Fee for Non-Financial Reason	Rs.50 / instance
	ECS Mandate Verification	Rs.50 / instance
	SI Failure	Rs.200
	Cheque deposited and returned (INR)	Rs.200
Requests	Duplicate Ad-hoc statement, Balance & Interest Statement, Foreign Inward Remittance Certificate, Duplicate Passbook, TDS Certificate Through Branch or any other Record. Retrieval, Stop Payment - Single / Range of cheque thru branch; DD / PO / BC Revalidation / Cancellation (INR); Regeneration of Pin sent through courier; Annual Combined	Rs 100 / Request For Senior Citizens: DD Cancellation Charges - NIL, Other mentioned services except Foreign Inward Remittance
	Statement - Physical; Monthly Physical Statement; Regeneration of PIN-Net Banking/Phone Banking (thru courier).	Certificate (FIRC) - Rs 75/ request, FIRC - Rs 100/ request
Home Banking Service	Cheque Pick Up / Delivery	D- 4F0
	Cash Pick Up / Delivery	Rs. 150 per visit
Statements & Alerts	Statements	Email Statement Free: Physical Quarterly Free
	Balances and Transaction & Value added alerts (Daily / Weekly)	50 p. per SMS (Daily/ Weekly)
	TOD	TOD: Rs. 500
Other Chause		
Other Charges	Cheque purchase	Cheque Purchase Charges: Rs 0.5 / 1000 (Min 50; Max 10000)

- ## Cash withdrawal limit from other Domestic ATM is Rs. 10000 per transaction.
- #+ Top 6 Cities Transactions done in Mumbai, New Delhi, Chennai, Kolkata, Bengaluru and Hyderabad ATMs.
- *Financial transaction at ATM will include Cash withdrawal, Non-Financial transaction will include balance enquiry, PIN change, Mini statement request.
- Transaction and Value Added SMS alerts would be sent free to the customers who have subscribed for Daily / Weekly. Balance Alerts facility. Alerts that have been mandated by RBI as well as alerts which are deemed appropriate by the Bank, will be sent free of charge, even if Daily / Weekly Balance SMS alerts facility has not been subscribed.
- #Indo Nepal Remittance Scheme (NEFT Charges): If Beneficiary maintains an Account with Nepal SBI Bank Ltd. (NSBL): Rs. 25 per txn (incl all taxes). If Beneficiary does not maintain an Account with Nepal SBI Bank Ltd (NSBL): Upto Rs. 5000 Rs. 75 per txn. & beyond Rs. 5000 Rs. 100 per txn. (incl all taxes). Nil charges for NEFT done thru Mobile banking / Net Banking
- The Bank will charge cross-currency mark-up of 3.5% on foreign currency transactions carried out on Debit Cards. The exchange rate used will be the VISA / Master Card wholesale exchange rate prevailing at the time of transaction.
- Charge of 1% on the transaction amount + GST will be applicable on cash withdrawal transactions done at merchant outlets (Cash@PoS). Charges are exclusive of the Goods and Services Tax (GST).
- Refer below table for debit card charges applicable to 811 customers (all charges mentioned in this schedule are inclusive of taxes).

Debit Card Annual Charges (inclusive of taxes)			
	Issuance/ Annual charges	Replacement	
811 Dream different Classic debit card	Rs. 299	Rs. 299	
811 JiFi Platinum Debit card	Rs. 299	Rs. 299	
PVR Rewards platinum Debit card	Rs. 589	Rs. 236	
All other debit cards	Rs.472	Rs.472	

**Wef 1st Feb' 21 Cash Pick Up / Delivery for Ahmedabad & Kolkata for all SA & CSA account types - Free limits not valid on Cash Pick up Charges, For charges kindly refer to table below.

- Cash Pick Up/Delivery (Ahmedabad & Kolkata Only): Upto 2 lacs: Rs750/-perReq, Rs2 Lacs to Rs4 lacs: 1000/-perreq, Rs4 Lacs to Rs8 lacs: 1575/-perreq, Rs8 Lacs to Rs 15 lacs: 2650/-per req, Rs 15 lacs & above: 4900/-perreq.
- With effect from July 1, 2017 the effected Goods and Service Tax rate will be 18% on taxable value. The GST rate is subject to change from time to time.
- State government taxes/ Cess as applicable shall be charged.
- With effect from September 1st 2019, TDS at the rate of 2% (plus applicable surcharge and cess) will be deducted on cash withdrawal in excess of one crore rupees in aggregate made during the financial year.
- Any rejections in applications made through ASBA mode due to insufficient funds will attract charges of Rs. 350/- per rejection.
- As per RBI guidelines, Business / Commercial transactions are not permitted in the Savings Accounts.
- +Additional charges levied by another bank on international ATM transactions will also have to be borne by the card holder.
- The above charges are subject to revision with a prior intimation of 30 days to all account holders. Closure of account due to revision of charges will not be subject to account closure charges.
- All debit card charges mentioned are inclusive of GST or other applicable statutory taxes.
- Any purchase / sale of foreign exchange will attract Service Tax on the gross amount of currency exchanged as per Service Tax on Foreign Currency Conversion Charges (FCY) table below.

The revised GST slabs are as below		Foreign Exchange Services (FES)	
Value of purchase or sale of Foreign Currency	Value on which GST rate will be applicable	Outward Remittances - Individual Standard Charges	
Up to 1,00,000	1% of the gross amount of currency exchanges or minimum of Rs. 250/-	Telegraphic Transfer Charges (other than payment for imports) INR 1250 + Tax	
Above Rs.1,00,000/- to Rs.10,00,000/-	Rs 1000 + 0.50% of the gross amount of currency exchanged less Rs 1,00,000.	Correspondent Bank Charges (Outward remittance wherein the foreign bank charges are paid by remitter) INR 1000 + Tax	
Above Rs.10,00,000/-	Rs. 5500/- + 0.10% of the gross amount of currency exchanges less 10,00,000 subject to maximum of Rs. 60,000/-	Issue of FCY DD's INR 750 + Tax	
		Commission in lieu of exchange (in case of debit from EEFC/RFC/SFC account) 0.125 %; minimum INR 1,000 +Tax	

